



Covid-19 Statement

Last Updated 20th November 2020.

Our fairs are all outdoors which means they are classified as low risk, but we must all be aware that this doesn't mean we can continue as usual. We all need to adapt to the new ways of doing things to keep us all as safe as possible.

Please don't come to the fair if you are exhibiting any of the symptoms of COVID-19 or if you should be self-isolating.

Before we go on to explain what we've put in place, we shouldn't forget that even with extra and unfamiliar measures in place, plant fairs remain enjoyable, friendly and easy-going places to buy plants, get advice and just generally relax and let our hair down a bit.

Event Arrangements

Government rules and guidelines are constantly changing, and we get updated best practice from local Environmental Health Officers throughout the season.

So, arrangements may change at short notice and sadly events may be cancelled, possibly at short notice. Please follow us on Facebook and Twitter for up to the minute updates.

Changes will be advised on our website, but we cannot always update it at the last minute if we are away from our home base. Our website home page includes links to our Facebook and Twitter feeds where you can always find updates.

You should always check the event status before travelling.

Ticketing

Some, but not all, events will be by advanced booking to satisfy venue capacity restrictions. A small booking fee may be added to the advertised charge.

Tickets will be sold by the venues either via their websites or using a ticketing service website. Details will be published on our website, the event page, Facebook events pages and via our subscriber update emails.

PLEASE NOTE: Event tickets are only available from the ticket source advised on our website, our Facebook event, or the venue website. All other "unofficial" ticket links should be treated as suspect.

Please contact the venue or the ticketing service in the rare event of something going wrong. If you are stuck, we will endeavour to help resolve stubborn issues, but we can't promise anything.

At the Fair

We strongly recommend using the NHS Covid tracking app and please do check-in to the venue / event using the app to scan the displayed QR code poster.

Our venues have put in place Covid-secure procedures and arrangements including enhanced cleaning of internal areas, toilets etc. Normally you will be expected to wear a face covering when using indoor facilities. Venue specific Covid arrangements can be found on the venues' websites.

You are welcome to wear a face covering at the fair if you wish. Please make sure you understand and adhere to guidance on safe use of face coverings as incorrectly worn ones can cause more contamination than they prevent.

Some venues have had to make changes to the way they serve refreshments, and this might include only offering a takeaway service with outdoor seating.

We have changed the layout and sometimes the site of fairs to allow us to give more room between stalls. This may mean a longer walk around a fair!

The safe social distance at our fairs is 2metres – we do not operate the 1m+ rule at all. Please give each other, venue staff and stallholders this space at all times. This may mean waiting your turn before visiting a stall.

Please keep dogs on short leads and ensure that they are kept at the 2m distance from other customers.

Browsing and Buying

All nurseries can bring orders to fairs that are prepaid and ready packed for you. This is a good way to get exactly what you want and reduces contact and contamination risks.

Venues will provide hand sanitizer at key points, and some stallholders may also provide sanitiser, but we would recommend that you bring your own supply as well to use during your visit. It is best practice to sanitise hands before and after each stall visit.

In most cases it's best if you select purchases yourself and take them to the dedicated payment and packing station for that stall and that you pack your own purchases in your own bags if you can. For some stalls this won't be the case as special handling or packing of goods is required.

Of course, stallholders be happy to assist people with a disability or where special packing is required.

Most of our stallholders can take contactless card payments, and this is the preferred payment method. These machines rely on a good phone signal which sometimes eludes us in rural locations so please do bring cash as a backup.

Stallholders will be implementing Covid-secure methods of taking card and cash payments. These will cause a delay between serving each customer so please be patient and queue at a safe distance if necessary. Please try to have the correct money if using cash. Some stalls may not accept cash.

Stallholders will keep cash received separate from their float, which will be used only to give change. The float will have been untouched for 72 hours before the fair to reduce possible contamination. Please place cash in the tray provided and take change from the other tray. Keep 2m distance by stepping back.

Stallholders will sanitise their hands and high-contact parts of their stalls regularly. Most sanitisers are flammable so its best if you don't smoke at stalls.

Stalls will be closed when the trader has to leave it temporarily. Please don't ask another trader to serve you at a closed stall, this is not Covid-secure and not allowed.

Please remember the packaging, plants, pots, and other items you buy may carry contamination for up to 72 hours.



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